

Primary Health Care Program

Program Operating Plan

Program or Division Name	Primary Health Care (PHC)
Bureau	Title V /PHC Systems and Process Development
Associateship	Family Health
Program Purpose	The Primary Health Care Program enables communities to identify; design, and implement comprehensive primary care services , emphasizing prevention and health education, for medically needy people in Texas.
Major Responsibilities	<ul style="list-style-type: none">• Develop and implement policies enabling communities to increase access to primary health care services for the medically indigent population.• Fund local entities to provide direct patient services through the Request for Proposal (RFP) process.• Provide technical assistance to contractors upon request or as needs are identified.• Ensure that contractors comply with all contractually specified monitoring, evaluation, and reporting requirements in a timely manner.• Collaborate with other TDH programs and stakeholders to develop coordinated systems of health care.
Population Served	<ul style="list-style-type: none">• Texas resident (not necessarily a citizen)• At or below 150% of the adopted federal poverty income guidelines• Not eligible (or potentially eligible) for other programs/benefits that provide the same services
Contact Information	Teena Edwards, Dr.P.H., R.N. Program Manager Phone: 512.458.7771; Fax: 512.458.7235 Teena.Edwards@tdh.state.tx.us Program website: www.tdh.state.tx.us/phc Location: Moreton Building, Room 555 Mailing address: 1100 W. 49 th Street, Austin, TX 78756

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Program Objectives

Fiscal Year 2003 Objectives

- Provide access to Primary Health Care services to a minimum of 80,000 unduplicated eligible Texas residents.
- Reduce the morbidity and economic burden of major diseases (diabetes, cardiovascular disease, cancer) through treatment programs.
- Improve health outcomes through the prevention, detection, and treatment of risk factors.
- Improve the health status of area residents through fitness and nutrition education programs and health fairs.

Services Provided/Activities

*(Austin office),
(regional offices),
and (both) indicate
where the activity
takes place.*

Health Care Safety Net Services

- Provides or contracts to provide primary health care services to the medically indigent and includes provision for medical and social history; physical examination; client education and counseling for needs identified during the visit; health risk assessment; client education for identified health risks; and screening and lab tests as clinically indicated (regional offices).
- Provides or contracts to provide eligibility screening and referral to health care assistance programs and services as available (regional offices).
- Creates sustainability of the services in the local communities by supporting in part the infrastructure needed to provide services (categorical funding for portions of staff salaries, building operations, equipment, supplies, travel) and by providing technical assistance to increase efficiencies (both).

Essential Public Health Services (EPHS)

*(Austin office),
(regional offices),
and (both) indicate
where the activity
takes place.*

No. 1 Monitor the Health status of individuals in the community to identify community Health problems.

- Monitors health status outcomes through collecting and analyzing data submitted by contractors on a quarterly and annual basis (Austin office).

No. 5 Develop policies and plans that support individual and community efforts to improve health.

- Updates program policies on an annual basis (both).
- Assists in the development and implementation of data management system for provider use (Austin office).
- Provides input into quality standards for primary health care services to clients using state-administered funds (both).

No. 6 Enforce laws and rules that support individual and community efforts to improve health.

- Monitors compliance with Rider 14 and SB 11 (both).

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- Monitors compliance with standards of care (both).
- No. 7 Link individuals who have a need for community and personal health services to appropriate community and private providers.**
- Assesses health care access for target population (both).
 - Refers individuals to nearest health care provider (both).
- No. 8 Ensure a competent workforce for the provision of essential public health services.**
- Provides administrative and clinical technical assistance to local providers (both).
- No. 10 Evaluate the effectiveness, accessibility, and quality of personal and population-based health services in a community.**
- Monitors program interventions and services (both).
 - Evaluates program annual and submits report to the legislature and other stakeholders (Austin office).

Administrative Activities

N/A

Program Evaluation

Performance Measures

Performance Measures:
State

4.2.1.1 Community Health Services, Number of COPC eligible patients provided access to primary care services. KEY.

4.2.1.1 Community Health Services, Average cost per eligible patients provided access to primary care services per year. NON-KEY.

4.2.1.1 Community Health Services, Percent of COPC Primary Health Care eligible indigent patients provided access to primary care services. NON-KEY.

Performance Measures:
Federal

N/A

Mandate/authority

Chapter 31, Health & Safety Code, Primary Health Care Services

Origins of program (if no mandate)

N/A

Program Rules

25 TAC § 39.1 through § 39.22, Primary Health Care Services Program

Advisory

N/A

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**Committee or
Regulatory Board**